

# Congratulations!

Dear Winning Bidder,

Thank you for supporting this charity with your purchase. Please note the important information regarding your travel package below:

**Please be sure to provide a valid phone number and email address to your charity contact if you have not already. This information is required to receive the necessary details to book your trip. All details are sent via email moving forward.**

In the coming weeks, you will receive an email with information about the travel package you've won. The email will include your **Winning Bidder ID #** and instructions on how to begin the redemption and booking process.

This email will come from our redemption team's [redeem@charitybooster.com](mailto:redem@charitybooster.com) email address. If you do not receive the email within 30 days, be sure to check your spam folder.

In the meantime, please review the attached documents containing the details of your package. If you have any questions after your purchase, please feel free to reach out to your charity contact.

Once you've received your initial winners email, we encourage you to begin the trip redemption and booking process. **We recommend a minimum of 45 days advance notice when checking availability and consider more time when planning around peak weeks. All reservations are subject to availability.**

We thank you for your generosity and support!



**Phone:** 855.933.3338 ext. 2

**Email:** [redeem@charitybooster.com](mailto:redem@charitybooster.com)

**Visit us at:** [charitybooster.com](http://charitybooster.com)

